

STEMME



Stemme AG is an internationally renowned manufacturer of high-quality two-seater sports and commercial aircraft. The challenge our team rises to every day is to grow the company using innovative products for our discerning customers.

Join us now as a

FULL-TIME INTEGRATED LOGISTICS SUPPORT (ILS) MANAGER (M/F)

You'll be responsible for managing the daily execution of support and logistics services for utility aircraft customers and should be able to perform in project teams for new aircraft developments.

YOUR TASKS

- Key contact person for utility aircraft operators
- Give utility aircraft operators customer service and make sure that all partners in the distribution chain (distributors, workshops and fleets) get the sufficient level of support
- Handle customer RFQ's in daily business and ensure short term spare part supplies
- Solve customers' problems, provide individual solution
- Ensure that customer requirements are understood and executed effectively in the Stemme AG organization in accordance with the contract. Examples include training, technical publications, aircraft delivery and transportation, spares and GSE analysis, sales, and support
- Provide guidance for logistics, technical, or engineering developments to improve supportability
- Based on available logistics product data (LPD), advise on Life Cycle Cost savings
- Assist the Customer in completing and submitting warranty claims
- Ensure compliance of technical publications to program requirements
- Interface with the customer, international partners and internal stakeholders to develop jointly agreed statement of work requirements

YOUR PROFILE

- Successful bachelor's / master's / or other degree in aviation logistics or in an aviation related field such as science or engineering and / or have an Airframe and Powerplant License with significant relevant experience
- 5 years of experience in supporting, leading and managing development, production and/or support services in an ILS or Program role.
- Experience in working with international customers
- Ability to complete high pressure tasks with short deadlines
- Organiser and motivator with the ability to work independently as required
- Systematic and goal-driven working methods
- Excellent communication skills, both verbal and written in English and German language
- Experience with Microsoft Office Suite

WE OFFER

A position with responsibility and good prospects at our office in Strausberg-Nord (S5 S-Bahn from Berlin). If you appreciate the benefits of a growing medium-sized company with flat hierarchies and a strong cross-functional approach, and have the ambition to carry out our challenging projects as a member of an international team, then send us your application.

PLEASE SEND YOUR FULL APPLICATION

including your earliest possible starting date and salary expectations via email to:

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